

Christopher Paris

From: Kristel Pitcher-URSuk <Kristel.Pitcher@urs-holdings.com>
Sent: Friday, November 06, 2020 7:15 AM
To: chris@oxebridge.com
Cc: jackie.burton@ukas.com
Subject: Confidential - Formal Complaint

6th November 2020

Dear Mr Paris / Oxbridge,

Further to the third-party complaint received by email on 19/10/2020, we herewith reply with our investigations.

We understand that there is some ambiguity here given the activities performed by the Company in question, however, we have again taken our time to look into this accusation of deviance from requirement and found the following:

- The certification is indeed valid.
- The certification is up to date and independent audit conducted annually.
- URS Certification Contract Review and Client Approval process remains complaint with rules.

Given the Scope below poses NO conflict of interest as activities are outside that of the URS Group services offered, i.e. Accreditation under ISO 17021.

We believe this Certification does not pose a conflict and is not contrary to the intent of the Clause.

If we were certifying a Certification Body or Organisation that offered the services, we do under the 17021 Accreditation, we would accept the complaint and expect it to be upheld.

However due to the above and below Scope, we do not find URS in violation of the rule.

'Certifications of personnel, including certification of training courses. Provision of inspection services in accordance with ISO/IEC 17020:2012, including: inspection and expert services in industry: supervision, measurements, control, testing, technical audit (production condition assessment); inspection (survey) services on transport for all types of cargo (bulk, liquid bulk, packaged), including hazardous, in accordance with IMO Resolutions A.739(18), A.789(19). Provision of expert services on extended technical audits, including in the scope of: Industrial safety; environmental safety; occupational safety; information security; fire safety; radiation safety; sanitizing and hygiene; energy audits, aviation technical audit. Services on certification of transport characteristics of goods, packaging; including expert assessment, development and issue of transport declarations; sampling and inspection of agricultural products (grain, feedstuff, oil, oilseeds, fats) by "GAFTA" rules, by FOSFA rules; certification of stowage and securing of cargo, including large-size, heavy-lift cargoes, inspection and pre-insurance examinations of military purpose cargoes, transport equipment with issuance of conclusions on possibility of transportation. Provision of consulting/expert services on assessment and support in assurance of transport security for transportation infrastructure facilities and transport vehicles, including assessment and development of security plans for ships and port facilities, transport security of fuel and energy complex enterprises'

Yours sincerely

Kristel Pitcher
URS Certification

Cc – Jackie Burton - UKAS

Kind regards