



Secretariat of ISO/TC 176/SC 2

Date: 31 October 2021

**To the Members of  
ISO/TC 176/SC 2 -  
Quality Management and  
Quality Assurance/  
Quality Systems**

**ISO/TC 176/SC2/TG 5 Request for information from  
NSBs on their systematic review responses for ISO 9001:2015**

During 2020 a formal “systematic review” was conducted on ISO 9001:2015. The results showed 32 votes in favour of revising or amending the standard, versus 36 votes in favour of confirming it (see document SC2/N1550). Following later consideration of the results and other inputs, the ISO/TC 176/SC2/Strategic Planning and Operations Task Group (SPOTG) recommended that ISO 9001 should be confirmed. This recommendation was then approved by a ballot of SC2’s members (see document SC2/N1556).

The SPOTG’s recommendations also included assigning a project at the “Preliminary” stage to SC2/TG 5 to determine if there was evidence of a need to conduct an early revision of ISO 9001, before the next systematic review is due in 2025. TG5 has since established a number of teams to review various data sources, including the comments provided during the 2020 systematic review itself.

In looking at the systematic review results, SC2/TG 5 has noted that 30 out of the 32 members that voted for a revision or amendment had submitted comments to support their vote. In contrast, only 2 members out of the 36 who voted for confirmation had done so. As part of its research, SC2/TG5 would like to gain a better understanding of the reasons as to why those members decided to vote for confirmation. SC2/TG5 would also be interested to know if any member which voted to revise or amend ISO 9001 has any new or changed information to add to its reasons for recommending revision or amendment.

A short survey (4 questions) has been established using SurveyMonkey to elicit such information (see below for the survey questions). We would be very grateful if those national standards bodies which voted for confirmation, in particular, would complete it.

The survey is available at: <https://www.surveymonkey.co.uk/r/PT9PMZW>

Please respond by: **1<sup>st</sup> December 2021**

Yours sincerely

**Charles Corrie**  
For the BSI Secretariat of  
ISO/TC 176/SC2

The survey questions are as follows:

Q1. Which national standards body do you represent ?

Q2. What were your reasons for voting to confirm ISO 9001:2015 ?

*Examples could be:*

- *Pandemic issues: COVID 19 has affected our economy and industry badly and organizations are not able to cope with change at this time*
- *Translation issues: A translation of ISO 9001:2015 into our national language was not available for some time until after its publication by ISO*
- *Transition issues: accreditation and certification services were delayed, having a consequent delay on organizations being able to make the transition*
- *Standard issues: the extensive changes incorporated in ISO 9001:2015 has caused issues in its understanding and use by organizations*

*Please provide details of your Member Body's reasoning for its confirmation vote.*

Q3. Have the conditions changed sufficiently since the systematic review in 2020 for you to consider supporting an early revision of ISO 9001?

*Please note that this is an information gathering survey by SC2/TG5 and is not a vote to start a revision.*

*Any decision to start an early revision would need to be formally confirmed by TC176/SC2. This would be either by a ballot or formal review and would only follow a recommendation of the ISO/TC 176/SC2/SPOTG after it had reviewed the report of SC2/TG5 due to be presented in March 2022.*

*Even if the SPOTG were to support starting a revision after reviewing the report from SC2/TG5, the work would not be likely to start before the 3<sup>rd</sup> quarter of 2022. Also allowing for a development period of 3 years, this would only result in a new edition of ISO 9001 being achieved towards the end of 2025. A further transition period of 3 years after publication, would see organizations only needing to meet the revised requirements by 2028.*

Q4. If you voted to revise or amend ISO 9001:2015, do you have any new or additional information to your comments submitted during the systematic review to support your viewpoint ?