

July 24, 2014

Oxebridge Quality Resources International LLC 1503 US Highway 301 South – Suite 36 Tampa, FL 33619

Via email to OQR@oxebridge.com

RE: Formal Complaint

Dear Mr. Paris,

The Smithers Quality Assessments Quality Manager has investigated each individual point contained in the formal complaint issued to SQA dated 6/22/2014. The result of the investigation determined that the allegations concerning impartiality were not substantiated. Therefore, there is no need to implement corrective action at this time. In addition, no personnel responsible for SN9001 marketing and/or development nor SQA Business Leaders were involved in the investigation.

We appreciate your interest in ensuring that the requirements of ISO 17021:2011 especially impartiality are adhered to and maintained.