

SIX-SENSE AUDITING:

How to use all six senses when assessing QMS conformity

Presented by Christopher Paris - 60 minutes + Q&A

WHO SHOULD ATTEND:

- Certification body managers
- ISO 9001, AS9100, and ISO/TS 16949 conformity assessment auditors
- Internal QMS auditors.



ABOUT THE PRESENTER

Christopher Paris is a former member of the US Technical Advisory Group to ISO TC 176, and former Lead Auditor. An expert on ISO 9001 and AS9100, he is VP Operations of Oxebridge Quality Resources International, and currently on long term contract managing internal audits for Space Exploration Technologies (SpaceX). He is the author of Eyesore 9000, a satire of ISO 9001, which has been downloaded nearly a quarter of a million times, and is a "professional auditee," having undergone over 200 audits from the perspective of the user.

This lively training presentation teaches how to use all six – yes, **six!** – senses when conducting external conformity assessments or internal QMS audits, in order to maximize the gathering of objective evidence, and to ensure the highest level of confidence in the final audit results.

This eye-opening and invaluable discussion will give even seasoned auditors a new perspective, and will help improve the audit experience not only for clients, but also dramatically reduce problems with Certification Body internal review committees and Accreditation Bodies.

- How reliance on only one sense sight results in poor audits and weak objective evidence.
- The "angle of perception" used by auditors, and how to expand it.
- Using the "missing senses" to soak up evidence like a sponge.
- How sight-only auditing allows for the toxic injection of opinion and subjective evidence.
- Learn how auditees hide nonconformities in plain view, based on predicted auditor behavior.
- Never again have your audit findings challenged because of weak evidence.
- Ensure clients fully understand findings, in order to truly help them improve.

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